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Contact: Robert DiMarco
310.793.5428
310.630.2754 FX
rdimarco@pacis.com

Electronic Medical Records Support Team – Key to Any Implementation Success

20 Person HealthCare Partners/PACIS team manages entire process for Physician and practice

Torrance CA – June 1, 2011 - As Physicians begin to consider implementing Electronic Health Records into their practices, it quickly becomes evident that the process of going from paper charts to a completely digital office is a challenge. With so many different EHR vendors in the marketplace all claiming that their solution is the best fit for the doctor the question becomes – *what is the one key component for an effective EMR implementation?*

At HealthCare Partners' PACIS division the answer is local customer support and service. Both the implementation team along with the in-house trainers provides the IPA physician community a complete roadmap - guiding the practice through the process of going 100% digital. The PACIS specialists are dedicated to the practice succeeding every step of the way.

Steve Davis DO, Medical Director of PACIS says that effective change management is critical. “The implementation phase is perhaps the most crucial step of the entire process.” Dr. Davis explains. “Unmanaged implementations or customer support out of state or through an 800 number often falls short of expectations; personal, hands on service is where the PACIS team shines.”

It is very important to remember that offices that qualify may receive up to \$44,000 from the Obama administration for implementing and using Electronic Medical Records in a meaningful way. To be eligible for the incentive payments, a physician should begin implementing a certified EHR by 2010 and demonstrate meaningful use beginning in 2011.

HealthCare Partners manages and operates medical groups and affiliated physician networks nationally in its pursuit of excellent quality healthcare delivered in a dignified and compassionate manner. With more than 1,200 employed and affiliated primary care physicians and more than 3,000 employed and contracted specialists, HealthCare Partners cares for patients in Los Angeles, Long Beach, South Bay, Pasadena/San Gabriel Valley area, the San Fernando and Santa Clarita Valleys, and North Orange County.

NextGen Healthcare

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