

For Immediate Release:

October 22, 2012

Contact: Robert DiMarco
310.793.5428
310.630.2754 FX
rdimarco@pacis.com

PACIS CUSTOMER SATISFACTION AT ALL TIME HIGH

Recent Survey Indicates HealthCare Partners Physicians Using NextGen EMR Very Positive

Torrance CA. October 22, 2012 – HealthCare Partners along with the PACIS division have announced the findings of a recently completed survey of IPA physicians utilizing the NextGen Electronic Medical Records system.

HealthCare Partners IPA doctors were asked to rate both the customer service and support aspect of the PACIS division along with the usability and effectiveness of the NextGen EMR system. 74% of surveyed physicians rated both the support and the NextGen system *completely satisfied or satisfied*.

The HCP survey then queried the users on the response times and the resolution of support tickets addressing various technical issues with the system. A majority of surveyed physicians indicated that they were pleased with how quickly the PACIS help desk handled their issues and they noted a marked improvement in both the response time of PACIS as well as the timely completion of work or ticket assignments.

Roberta Sniderman, Director of PACIS was pleased, but not surprised by these results. “The PACIS team has worked hard to become an even closer partner with our IPA physicians.” She explained. “These results are simply a testimony to our division’s constant commitment to helping our doctors improve their EMR experience and expertise and at the same time demonstrating our unwavering assistance in their success.”

-30-

HealthCare Partners manages and operates medical groups and affiliated physician networks nationally in its pursuit of excellent quality healthcare delivered in a dignified and compassionate manner. With more than 1,200 employed and affiliated primary care physicians and more than 3,000 employed and contracted specialists, HealthCare Partners cares for patients in Los Angeles, Long Beach, South Bay, Pasadena/San Gabriel Valley area, the San Fernando and Santa Clarita Valleys, and North Orange County.

NextGen Healthcare

NextGen Healthcare Information Systems, Inc., a wholly owned subsidiary of Quality Systems, Inc. (NASDAQ: QSII), provides integrated electronic health record and practice management systems connectivity solutions, and billing services for hospitals and ambulatory practices of all sizes and specialties



PACIS

Division of HealthCare Partners